

NEW DATA LEADER TO JOIN TEAM ENERGY'S BUREAU SERVICE

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A newly appointed Data Management expert to lead the data management side of TEAM's outsourced bill validation and cost recovery service.

Alpa Patel has recently joined TEAM's Energy Bureau in the latest revision to the ongoing growth of the service. She has been hired to head up the Data Management team that is responsible for the quality of customer data processing and payment files.

With 19 years of industry experience, Alpa has managed teams at EON, Green Star Energy and joins us from Solarplicity. She has proven experience with operational, sales and customer service processes and has delivered many successful business change projects.

Rob Webb, Bureau Operations Manager at TEAM, says:

"Alpa will be a great addition to the Bureau, she has a wealth of experience in motivating teams and leading with clear objectives and targets. Her operations experience in the energy sector will amplify the data management service and support our mission of putting the customer at the heart of our business and delivering a quality service."

In her most recent role as Data Management Team Leader at Solarplicity, she coached, mentored and structured teams to maximise data efficiency and streamlined internal processes to support business improvements.

Rob Webb, Bureau Operations Manager at TEAM, added:

"This is a very exciting time for Alpa to join the team. With a new structure in place, Alpa has the opportunity to put her stamp on our processes and quality controls. Using her knowledge and experience Alpa can set and apply a range of best practice standards."

Alpa will spend her first few weeks exploring the systems, building relationships with her team and getting acquainted with TEAM's customers.

Alpa Patel said:

"I'm so happy to be joining TEAM. I've spent a long time developing an exceptional understanding of the energy industry's operational processes and I am driven by leading teams that deliver quality. As a growing business amidst extensive change, TEAM provides an exciting working environment that encourages my flexible approach to working."

TEAM's product and service roadmap continues to deliver improved efficiency and maximised cost assurances for their customers. Alpa's experience in leading teams in a data driven environment will increase performance and reinforce a high-quality service as set out in the organisation's mission "to help customers build a successful and optimised energy management service".

ENDS

Notes to Editors

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About TEAM

TEAM Energy is a leading supplier of carbon and energy management solutions. We specialise in energy management software, energy bureau services and energy consultancy.

TEAM's customers come from the private sectors including retail, transport and banking, and public sectors such as education, government, NHS and the emergency services. Public sector organisations can also benefit from TEAM's services under various pre-tendered government frameworks.