

Outsourcing energy management: getting it right for you

Submitted by: Team Energy

Wednesday, 10 July 2019

Utilities can often make-up a significant part of a business's budget. Costs can quickly mount when you take into consideration the additional outlay of operational overheads, stretched resources and increasing bills.

As an energy services provider, in recent years we have seen a step-change in a growing number of organisations strategically choosing to outsource their utilities management. Outsourcing can be a significant investment, but one that delivers huge opportunities to improve your data quality, reduce costs and future-proof your energy management.

Advanced data quality

If you work in energy management, you'll understand how important data quality is to accurately and efficiently measure and monitor your use and spend. However, maintaining a high level of data quality can be difficult without sufficient resource – resource many teams can ill-afford to spare.

If you're considering outsourcing, you'll want to ensure that there are controls in place to maintain your data. There are four important factors to consider for precise data processing; accuracy, completeness, consistency and timeliness.

As data specialists, we place data quality at the core of our service. Our dedicated analysts process your data within 24 hours of receipt through our innovative energy management solution, Sigma, ensuring consistency and timeliness.

Supported by Sigma software and our data quality framework, we perform 80 daily health checks to find, analyse and investigate exceptions ensuring accuracy and completeness. You can rely on us to guarantee and maintain efficient and precise data.

Commercial benefits

The number one reason most organisations look to outsource their energy management is to make cost savings.

As Bureau service providers we can be processing as much as £1m worth of queries at any one time and on average recover five times the cost of the service for our customers.

Our energy Bureau will proactively identify, investigate and resolve anomalies in your estate and bill data, preventing overpayment and recovering costs allowing you to focus your resource elsewhere.

Your trusted energy team

Our team of expert energy specialists will work closely with you to assess and manage your energy estate and deliver assured and complete supplier relationship management.

We work as an extension of your team, meaning you don't need to find, fund and train the staff required for a successful energy Bureau.

Our team relieve you of the administration time of configuring and maintaining your estate and meter data, processing and validating utility bills, enabling you to focus more on strategic energy projects.

All our customers benefit from our bespoke onboarding programme and are assigned a dedicated Service Delivery Manager, as well as regular reports that allow you to monitor the success of your service improvements and recoveries.

But outsourcing isn't just about data and bill validation. As your dedicated estate partner, we provide complete portfolio management services and extended customer support.

We provide expert advice to help you make the most of your service, improve performance and profitability and navigate costly out of the ordinary scenarios. Read more about this in our 'There is more to outsourcing your bill validation than you think

(<https://www.teamenergy.com/blog/energy-bureau/there-is-more-to-outsourcing-your-bill-validation-than-you-think/>)' article. Our level of customer care is aligned with our Vision, to help each of our customers build a successful and optimised energy management service. You can rely on us like you would your own team.

If you would like to know more about how our energy Bureau service could help your organisation, get in touch with our expert team today on 01908 887064 or email us at enquiries@teamenergy.com.

ENDS

Notes to Editors

For further information, please contact:

Pauline Scoins – Marketing and PR Executive

TEAM Energy

Phone: +44 (0)1908 690018 Ext 204

Email: pscoins@teamenergy.com

www.teamenergy.com

About TEAM

TEAM is the UK's leading supplier of carbon and energy management solutions committed to driving the efficiency and sustainability of energy consumption and environmental awareness.

Its expert team works in partnership with organisations to design and deliver tailored management strategies supporting the provision of efficient and effective energy conservation.

The organisation has a history of working with energy and sustainability professionals for over 30 years. This collaboration has led to the development of proven, scalable cloud-based solutions and service innovations for optimised reporting, cost recovery and compliance.

Adopted across the private and public sector, education, government and utilities, TEAM aims to meet today's market challenges, offering flexible support options and on-going maintenance.