

Advanced 365 wins £1.1 million five-year IT managed service contract with Carewatch

Submitted by: Advanced Computer Software Group LTD

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Advanced 365 will host all Carewatch's IT systems in the cloud including StaffPlan rostering and monitoring solution

November 2, 2011 – Carewatch, one of the UK's leading providers of home care, has selected Advanced 365 as its IT outsourcing (<http://www.advancedcomputersoftware.com/365/>) provider. Advanced 365 will be hosting Carewatch's IT infrastructure in a private cloud environment (<http://www.advancedcomputersoftware.com/365/outsourcing-services/private-cloud.php>). The contract is £1.1 million over a five year period and the go live is expected by the end of 2011.

The decision to move from internally managed IT to an outsourced IT service is driven by Carewatch's need to have a flexible IT platform to support growth and the organisation's desire to be at the cutting edge of care delivery. With Carewatch's applications on a cloud platform, they will be accessible by 400 end users through a secure internet connection from anywhere and at anytime.

Kevin Jezzard, Director of IT from Carewatch says, "We are a rapidly growing organisation with sites across the UK and so having our IT hosted in the cloud provides us with the flexibility and scalability to support growth and technological advancements, such as remote patient monitoring. With Advanced 365 supporting our IT, we are ideally placed to deliver first-rate and leading edge care."

All Carewatch's IT applications will be managed by Advanced 365 including StaffPlan, which is a staff rostering and scheduling system provided by Advanced 365's sister company, Advanced Health & Care. StaffPlan provides the home care industry with staff rostering and electronic call monitoring (<http://www.advancedcomputersoftware.com/ahc/solutions-for-care-providers/home-and-mobile/electronic-call-monitoring.php>) functionality and will be used across Carewatch's hundreds of branches and franchises across the country.

Advanced 365 will also be providing Carewatch with proactive monitoring and management of the cloud infrastructure 24 hours a day and 7 days a week, storage back-up and the management of Microsoft Exchange email using Microsoft Office 365.

Jezzard adds, "We expect greater resilience of our IT systems when we move across to Advanced 365's services and we look forward to having instant access to a large pool of IT experts. Importantly, the cloud platform provides an excellent foundation for delivering innovative IT solutions moving forward, ensuring that we consistently deliver high quality care whilst maintaining and prolonging quality of life for all our patients."

-ENDS-

Notes to Editor

About Carewatch www.carewatch.co.uk

Carewatch is one of the UK's leading provider of home care (also referred to as social care or domiciliary care). We have been helping people maintain their independence within the comfort of their own homes for almost two decades. During that time, we have provided many thousands of people with differing levels of support by creating personalised solutions which help those we support get the best out of life.

About Advanced 365 www.advancedcomputersoftware.com/365

Advanced 365, formerly Business Systems Group, designs, deploys, operates and improves IT services from the desktop to the data centre, helping customers to align their IT to their core business requirements. Advanced 365 aims to help IT departments free themselves from day to day operational activity to allow them to deliver strategic value back to their business by creating an agile and scalable infrastructure that is closely aligned to their core business operations.

This is achieved by:

- Managed services focusing on the core utility components of customers' IT operations (e.g. monitoring, backup, email and hosting).
- Application development to deliver a fully-supported application managed service for both existing legacy applications and new applications developed by Advanced 365.
- Delivery either as a hosted service managed via the Advanced 365 data centre suite, remotely from customers' comms rooms, as part of a cloud-based service via one of the many public cloud platforms available, or as a hybrid solution utilising a combination of these delivery environments based upon customer requirements.

Advanced 365 is a division of Advanced Computer Software Group plc, a leading supplier of software and IT services to the health, care and business services sectors

About Advanced Health & Care www.advancedcomputersoftware.com/ahc

Advanced Health & Care is a leading supplier of IT management systems for urgent & unplanned care, homecare, residential care, hospices, mobile information for community carers and back-office management systems for NHS trusts, local authorities and care providers.

Working with partners in the NHS, local government and the private sector, Advanced Health & Care is delivering IT solutions in support of safe, efficient care delivery with integrated management information. Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

The Advanced Health & Care suite of products includes: Adastra, CareSys, Crosscare, eFinancials Smart Business Suite, iConnect, iNurse, Saturn & StaffPlan.

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