

Healthcare providers to trial new technology from Advanced to book appointments directly into GP systems

Submitted by: Advanced Computer Software Group LTD

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Integration between Aداstra and EMIS Web will enhance patient care

3 February 2016 – Two healthcare providers will trial new technology from Advanced Health & Care (Advanced) to enable out of hours (OOH) and NHS 111 staff to use the patient management system Aداstra to make appointments directly into EMIS Web, the most widely used primary care clinical system in the UK.

Derbyshire Health United (DHU) and gtd healthcare will pilot the system from spring 2016. gtd healthcare is a not-for-profit provider of primary care, urgent care services and OOH dental services in the north west.

DHU is a NHS 111 provider covering 4 million patients across Derbyshire, Leicestershire, Nottinghamshire, Northamptonshire and Rutland, and an OOH provider covering 1 million patients in Derbyshire.

By piloting this new integration between Aداstra and EMIS Web, staff will be able use Aداstra to book GP and urgent care centre appointments for patients using the OOH and NHS 111 services directly into EMIS Web, which provides controlled access to patient records.

Currently, OOH staff at gtd healthcare are not able to make direct appointments for patients and instead send an electronic communication to the surgery/centre with the details, asking them to arrange a follow up appointment with the patient.

Jane Pugh, gtd healthcare's Head of Business Services, believes this is an exciting opportunity to be involved in a pilot, which has huge potential to benefit the wide range of services the organisation provides.

Jane says, "gtd prides itself on being innovative and staying ahead of the game. This is demonstrated in our involvement with this pilot and reflects our commitment to continuously looking for ways to enhance the services we provide.

"Adopting new ways of working is key for us and we believe the integration of Aداstra and EMIS Web will blur the boundaries between urgent and primary care and streamline patients' care pathway.

"Furthermore, the system will create flexibility for our clinicians, allowing those who are visiting patients in their homes, working from our care coordination centre and remotely from our treatment centres to access patient records and book follow-up appointments."

In the past year DHU has managed 1.1 million 111 calls using cloud-hosted Aداstra 111. The organisation also provides OOH services for Derbyshire.

DHU will be piloting the new technology within its NHS 111 service where it will be used by 400 staff. Currently, if a GP appointment is needed patients are asked to call their local practice and book one

themselves. Under the pilot, staff will be able to book directly into a GP practice or urgent care centre.

Pauline Hand, 111 Programme and Operations Director, Derbyshire Health United, says, "We have always been a frontrunner in the sector. We were the first NHS 111 and OOH integrated provider, and taking part in this pilot is a continuation of our commitment to innovation.

"Utilising more integrated technology will support enhanced patient care by providing a more satisfactory conclusion to a NHS 111 consultation. Booking appointments into health services ensures patients are directed to the most appropriate place of care to avoid them unnecessarily calling 999 or attending A&E."

-ENDS-

Notes to editors

About Derbyshire Health United

For more information visit <http://www.derbyshirehealthunited.com/>

About gtd healthcare

gtd healthcare is a not for profit provider of primary care, urgent care and out-of-hours dental services in the north west.

For more than 20 years, gtd healthcare has been providing safe, and high quality care to its patients. Led by a clinical Board, gtd healthcare has pioneered numerous leading edge services and understands how essential it is to work with like-minded organisations who share their vision for integrated whole person care.

The organisation offers a wide range of services including managing 11 GP practices for their 40,000 registered patients, three walk-in services, which care for more than 135,000 patients per year, and GP support to a number of care homes. Furthermore, gtd healthcare operates a number of innovative healthcare schemes including clinical triage known as the Manchester and Warrington Patient Advisory Referral Gateways, Alternative to Transfer and Acute Visiting Service.

For more information visit www.gtdhealthcare.co.uk

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About Advanced Health & Care

Advanced Health & Care (Advanced) is a leading provider of IT management systems for adult and children's community, mental health, hospice, home and residential care services, as well as urgent and unscheduled care and clinical call centres.

Advanced focuses on providing innovative mobile IT applications for community based care, supporting tens of thousands of care workers and clinicians with integrated phone, software and airtime solutions.

Working with partners in the NHS, local government and the private sector, Advanced offers IT solutions in support of safe, efficient care delivery with integrated management information.

Advanced's unique proposition is its range of integrated care solutions offering visibility of information for both the commissioner and care provider.

Advanced Health & Care is a division of Advanced Computer Software Group Limited, a leading supplier of software and IT services to the health, care and business services sectors. In 2014, the Group won Tech Company of the Year in PwC's UK Tech Awards.

Advanced was also ranked in the Deloitte UK Fast 50, which recognises the 50 fastest growing technology companies in the UK and ranked in the top 300 technology companies in Deloitte's EMEA rankings.

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