

South Central Ambulance Service to enhance its NHS111 service with Advanced's software

Submitted by: Advanced Computer Software Group LTD

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South Central Ambulance Service NHS Foundation Trust (SCAS) will enhance the way it manages its NHS111 service when it goes live with Advanced's clinical patient management system, Adastra. The transition to Adastra will start at the end September / early October 2016 and the implementation will follow a phased approach as staff are trained in the new system.

The technology will integrate with GP systems to provide instant access to their callers' health history, enabling them to provide tailored care in a timely manner.

SCAS was formed in 2006 from the merger of four Ambulance Trusts and provides emergency, NHS111 and non-emergency patient transport services across Hampshire, Berkshire, Oxfordshire and Buckinghamshire. The organisation employs more than 3,000 staff and has two headquarters located in Oxfordshire and Hampshire.

Adastra guides users through the triage process and is designed to be used by call handlers and clinicians to respond to NHS111 calls received by SCAS. With access to localised care records and the Directory of Service (DoS) staff will have access to more patient information, such as any pre-existing conditions, enabling them to direct patients to the appropriate care pathway. Appointments can also be directly booked into GP systems, providing patients with a more integrated healthcare journey.

The Adastra solution interfaces with NHS Pathways, an NHS England-licensed assessment system that is clinically based and specifically designed for telephone assessment.

Luci Stephens, Director of Operations (Clinical Coordination Centres) SCAS, says, "Using Adastra will modernise our service and improve the care we deliver to our patients by providing staff with a structured and supported technology system to effectively manage our NHS 111 calls.

"Ultimately, with more integrated systems giving us access to enhanced patient information we can deliver even higher standards of patient care."

Adastra is a market leading patient management system, used by 88% of NHS 111 organisations.

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For an image please click here
(<http://resource.advancedcomputersoftware.com/images/uploads/half/scas.jpg>).

Notes to Editors

About Advanced

Through our enterprise and market focused solutions we positively impact millions of people's lives

through continually investing in our people, partnerships and own technologies to stay focused on our markets', customers' and their stakeholders' needs.

We enable our customers to drive efficiencies, savings and growth opportunities through focused, right-first-time software solutions that evolve with the changing needs of their business and the markets they operate in.

True partnership is the defining thing that makes us different from the competition.

We pride ourselves on delivering focused software solutions for public sector, enterprise commercial and health & care organisations that simplify complex business challenges and deliver immediate value.

Advanced is a Sunday Times Top Track 250 Company 2015 and was ranked in the Deloitte UK Fast 50 which recognises the 50 fastest growing technology companies in the UK and a winner of the Tech Company of the Year in PwC's UK Tech Awards in 2014.

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