

# UK's leading mental healthcare provider partners with Advanced to deliver a multi-million pound digital transformation project

Submitted by: Advanced Computer Software Group LTD

Monday, 7 August 2017

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The UK's leading mental healthcare charity, St Andrew's Healthcare (<https://www.stah.org/>), has selected Advanced (<https://www.oneadvanced.com/>) as its strategic partner to deliver a full digital transformation programme worth several million pounds over five years. Designed to mitigate IT risk whilst driving significant efficiencies, the contract will see Advanced take the charity on an innovative change programme enabling it to focus on its core competencies – delivering specialist care to patients with some of the most complex and challenging mental health needs.

St Andrew's Healthcare employs more than 4,500 people across four locations, and cares for up to 900 patients in 78 wards. Originally established in 1838, more than 90 per cent of the charity's patients are referred via the NHS. The charity followed a rigorous IT procurement process. Advanced was chosen by mapping its response to the charity's transformation agenda whilst demonstrating a strong track record of success with other organisations in similar environments.

Providing full IT outsourcing, Advanced will manage all the business-critical services that St Andrew's Healthcare requires, from desktop to datacentre, including 24x7 hosted infrastructure management initially on dedicated infrastructure, with backup and disaster recovery services.

Leslie Ross, Director of Business Change and IT at St Andrew's Healthcare, says: "The whole world has changed, especially over the last two years which has seen cyber security become frontline news. Some industries, such as financial services, are geared up for this evolution, however the rest of the world is still hugely vulnerable. It's time for us to step up to ensure we mitigate future risks, whilst becoming more mobile, agile and connected, as well as meeting St Andrew's strategy and digitisation plans."

In the first phase, Advanced will oversee the service adoption and management of St Andrew's Healthcare's existing infrastructure, with an immediate focus on mitigating risk in the areas of external security threats.

Ross adds: "In healthcare, it's critical to find the right partner; one who can provide added value thanks to their deep understanding and experience of the sector, especially in managing secure, hosted environments and transformative projects. Advanced really understood what we needed and when combined with a clear cultural fit, it was an easy decision to make when selecting our strategic IT partner. We're confident that our highly collaborative approach will help both parties achieve long-term value, reducing the overall total cost of ownership. For example, our strategy of moving to cloud based solutions could not be achieved without the right partner."

The second phase will encompass a full change management plan, of which Advanced will work with the charity to focus on three key areas to deliver further positive impact from its digital transformation; empowering staff with mobile technology, supporting patients with tools to help their therapy and access to friends and family; and finally, leveraging the "Internet of Things" enabling external

suppliers' secure access to reduce costs while protecting the core systems.

Roy Wood, Managing Director, IT Services – Advanced, concludes: “As a forward-thinking mental healthcare charity living in a digital world, St Andrew’s has recognised the importance of re-imagining its organisation in order to meet staff, patient and regulatory expectations. Putting their faith in Advanced is testament to the success we’ve achieved in advising and transitioning other healthcare organisations, all underpinned by our robust security measures and a team of highly knowledgeable sector specialists.”

-ENDS-

Note to editors

About Advanced

Through our enterprise and market focused solutions we positively impact millions of people’s lives through continually investing in our people, partnerships and own technologies to stay focused on our markets’, customers’ and their stakeholders’ needs.

We enable our customers to drive efficiencies, savings and growth opportunities through focused, right-first-time software solutions that evolve with the changing needs of their business and the markets they operate in.

True partnership is the defining thing that makes us different from the competition.

We pride ourselves on delivering focused software solutions for public sector, enterprise commercial and health & care organisations that simplify complex business challenges and deliver immediate value.

Advanced is a Sunday Times Top Track 250 Company 2016 and was ranked in the Deloitte UK Fast 50 which recognises the 50 fastest growing technology companies in the UK and a winner of the Tech Company of the Year in PwC’s UK Tech Awards in 2014.

[www.oneadvanced.com](http://www.oneadvanced.com)

For further media information, please contact

Andrea Hounsham, Firework PR - email: [andrea@fireworkpr.co.uk](mailto:andrea@fireworkpr.co.uk) or call: 07783 535928

Clare Wall, Firework PR – email: [clare@fireworkpr.co.uk](mailto:clare@fireworkpr.co.uk) or call: 07974 161127