

# IT Firm S9 Tech Releases Industry Leading Software to Revolutionise Customs Duty and VAT collection

Submitted by: Andrea Sexton PR

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With specialist experience in custom software development, S9 Tech has announced the release of a unique and market leading SaaS product to revolutionise custom duty payment collections. The brand new dedicated website found at <https://dutiesetc.com/> showcases its business potential and exactly how it is implemented.

The Duties etc. solution was developed to calculate and collect VAT and duties for cross-border shipping, specifically for the E-Commerce and B2C customers, where the charges are calculated on day zero, and a payment notification is sent to the final consignee via email and text. This speeds up the process of clearance at destination and avoids creating bottle necks for the final mile delivery division.

CEO Bibiana Fernandez said “We are proud that Duties etc. can save businesses, time, money and hassle with an intuitive stand-alone system or quick and efficient integration with current operating systems. Access to simply priced import duty calculations helps to streamline their existing processes and creates an efficient supply chain that improves customer experience.”

Nearly every shipment that crosses an international border is subject to custom duty and taxes. Every country determines the assessment of import and export duties and taxes differently. With the implications of Brexit still looming, the requirement to provide accurate product classification has never been more important. Similarly, the growth of Ecommerce has led to overseas purchases growing at exponential rates and consumers often want (and need) to calculate their expected total landed costs before purchase.

Duties etc. is used by a variety of cross-border business, providing thousands of calculations and classifications to customers, brokers, retailers and logistics & freight carriers in over 108 countries around the world. Duties etc. will automatically calculate duties and taxes for every order being shipped. Seamlessly integrating with existing front or back-end systems, the Duties etc. system will inform customers with daily SMS and email reminders of the charges to be paid or I.D numbers and ID image which needs to be uploaded before services can be fulfilled. Duties etc. will integrate with any ecommerce back-end system and allow retailers to know exactly how much duty they need to be charging customers. This allows clear, transparent costing and quick and easy payments.

## Duty Calculator

Alongside the global launch, S9 Tech has created a free tool which is used to calculate import duty & taxes for 108 destinations worldwide. The calculator provides thousands of calculations and classifications to customers, brokers, retailers and logistics carriers. S9 Tech has created general access to this tool for 3 free calculations.

## Duties etc. on Trial

Duties etc. has already been trialled with a number of freight and Retail businesses in the UK, USA, Thailand, Israel, Indonesia and Turkey to name a few. The results have been exceptional:

“The deployment was quick, smooth and successful. Customers are very happy with the new platform and payment rates have increased from 25% to 80% in the first week of launching!”

David Lattore, Deputy Director, Aramex, Switzerland.

#### Benefits.

Improved transit times.

Reduced back logs at destination.

Reduced clearance and storage cost losses.

International duty calculator for over 108 countries cross-border.

Improved cash flow due to the money being paid directly into client bank account.

Ability to request, collect and feedback info such as ID image, ID number, confirmation of name and address in local language as part of various customs regulations.

Emails, SMS and their reminders are configured as customer wishes

Local and multiple trusted payment gateways for fast and secure payment

Reduced personnel due to the automatic nature of the process and the follow up.

Efficient and improved supply chain that substantially improves the customer experience.

Flexible, fast and scalable implementation

PCI DSS & GDPR compliant

#### About S9 Tech

S9 Tech, based in Ealing, London, are an IT firm focused on designing, supporting and implementing systems that make a difference to the everyday running of a business through software development, Cloud Computing, IT support, office moves and consultancy. They have developed and implemented digital solutions for many of the industry leaders in the UK and Europe, including Aramex, Asendia, UCH, Australia Post Global E-commerce, just to name a few clients.

Name of contact: Andrea Sexton

Tel: 07887997922

Email: [asexton.pr@gmail.com](mailto:asexton.pr@gmail.com)