

Global Study Shows Shifts In Attitude To Unplanned Downtime

Submitted by: Devonshire Marketing Consultants Limited

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Unplanned downtime is moving from recovery to protection to pre-emptive, according to a new global research study. ServiceMax from GE Digital, commissioned Vanson Bourne to conduct a global study into unplanned downtime: "After The Fall: Cost, Causes and Consequences of Unplanned Downtime". The study found:

Shift in Attitudes To Unplanned Downtime

Zero unplanned downtime is now the No. 1 priority or a high priority for 72% of organizations. Over time, zero tolerance and zero unplanned downtime will become the norm as companies develop and invest in their industrial digital strategies

Field Service Management Lets Machines Diagnose Themselves To Prevent Failure

Field Service Management is directly tackling the problem of unplanned downtime with latest digital capabilities. FSM is shifting service, maintenance and downtime from reactive to predictive. 8 in 10 recognize digital tools can eliminate unplanned downtime

Help Me Help Myself

46% say machines requesting help themselves will help their company better manage their equipment assets
44% say a digital twin with predictive maintenance and 43% say Artificial Intelligence would help prevent major failures.

Media Enquiries:

Vanessa Land

Devonshire Marketing

+44 7768 693779

vanessa@devonshiremarketing.com