

# Northgate Public Services awarded Champion status from Investors in People

Submitted by: Fellows Associates

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Northgate Public Services today announced that its specialist transformation division has been awarded Investors in People Champion status in recognition of its consistent commitment to the way it manages and develops its employees to deliver the organisation's goals.

The company will work with Investors in People UK to help other employers by sharing its experience and success in the area of people development. The best practice sharing activities will include mentoring and site visits for organisations wishing to learn from Northgate's experience. It is one of only fifty organisations in the UK to receive this accolade.

The specialist transformation arm of Northgate Public Services has recently received the highest recognition from Investors in People and achieved the Gold award. Less than two per cent of public and private sector organisations have achieved this elite status.

Jane Jones, Director of Policy and Communications, Investors in People said: "Champions place the Investors in People Standard at the heart of their organisations. Northgate Public Services has reaped the benefits of effective people development. It will now share its expertise with employers across the UK, highlighting the business benefits of effective people development including increased employee motivation, higher retention rates and improved productivity. I am delighted that Northgate has achieved Champion status and I am sure that it will make a highly valued contribution to the continued success of our programme."

Joe Bradley, Managing Director of Citizens Services, Northgate Public Services said: "Our investment in people is directly linked to overall organisational performance. It is central to the success of our transformation business. We will use this achievement to help build world class public services designed and delivered by motivated public service employees. Now, more than ever, public services must invest in the skills and capacity of their employees to foster innovation and to deliver services that are built around the needs of diverse communities which reach out to those most in need."

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Notes to Editors

1. Northgate Public Services is an innovative provider of transformation and improvement services to the public sector. It is committed to high quality public services that place individuals and their communities at their heart. Its knowledge and understanding of people's needs are core to its business,

as too, is its depth and breadth across public services.

2. Northgate's task is to enhance public value through the intelligent use of people and technology; to understand why and what change is necessary; to provide new thinking leading to improved performance; and to link company rewards with positive outcomes for the communities for whom it works. It supports transformation through sustainable performance partnerships.

3. In the UK, Northgate works with 95 per cent of local authorities, every police force, and a large number of health organisations, housing associations, utilities and transport companies. Founded in 1969, the company has nearly 8,000 employees.