

# PCI Pal honoured at the PCI 2019 Awards for Excellence for second consecutive year

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For the second year running, PCI Pal (<http://www.pcipal.com>), the specialist provider of secure payment solutions for contact centres, has been presented with an award at the PCI 2019 Awards for Excellence for its role in helping organisations across the globe meet the challenges of PCI DSS compliance.

Designed to recognise real-world examples of excellence in payment security and PCI DSS compliance, the award was presented to PCI Pal at the PCI London 2019 event in recognition of its work with leading leisure operator and experiential entertainment company, iFly.

With 150,000 people enjoying iFly's UK indoor skydiving activities each year, and many bookings being transacted via its contact centre, PCI Pal implemented its Agent Assist solution to ensure the company's telephone calls could be recorded in its contact centre, while at the same time ensure PCI compliance.

Rather than customers reading out their card details, they are entered via their telephone keypad, meaning no card details are ever visible to the iFly agent. It allows for the customer and agent to remain in contact during the entire call but no card data reaches the agents or the contact centre environment.

Jane Goodayle, VP, Global Marketing said: "PCI Pal has been chosen as an exemplar of PCI DSS best practice and we are delighted to be recognised by our industry peers at the PCI London event. To stand-out, we have been able to demonstrate that we have fully met our client's brief, evidenced the flexibility of deployment and delivered strong after-sales service and support. We are delighted that the PCI Awards for Excellence has recognised the success of this implementation."

For more information, visit [www.pcipal.com](http://www.pcipal.com) or call +44 207 030 3770 to arrange a demonstration. Alternatively, follow PCI Pal on Twitter.

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Notes to Editors:

## About PCI Pal PLC

PCI Pal is a specialist provider of secure payment solutions for contact centres and businesses taking Cardholder Not Present (CNP) payments. PCI Pal's globally accessible cloud platform empowers organisations to take payments securely without bringing their environments into scope of PCI DSS and other card payment data security rules and regulations.

With the entire product portfolio served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments are simple and light-touch, ensuring no degradation of service while achieving security and compliance.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit

www.pcipal.com or follow the team on Twitter: <https://twitter.com/PCIPAL>

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