

PCI Pal launches new capability to deliver secure payment services to businesses with home and remote workers within 48 hours

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PCI Pal® (<http://www.pcipal.com>), the global provider of secure payment solutions, today announces it has launched a rapid deployment version of its payment services. PCI Pal Rapid Remote (<https://www.pcipal.com/en/solutions/rapid-remote/>) delivers PCI compliant payment services at an accelerated pace, and enables organisations to continue handling customer payments in a secure and compliant way even when working remotely or from home, with minimal notice.

With many contact centre agents, and other back-office staff who take payments, now working from home during these unprecedented times, Rapid Remote gives organisations the ability to securely handle payments, while also complying with PCI DSS rules.

With all PCI Pal services delivered from its globally available cloud environment, Rapid Remote enables ultra-fast deployment within 48 hours, and provides a solution for businesses with home-based workers who do not have access to secure payment solutions either through their existing remote telephony connectivity (including traditional PBX, and VoIP platforms such as Microsoft Teams or Skype for Business), or where using mobile phones or landline telephones.

Rapid Remote enables payments to be handled securely with no cardholder data exposed to the home-working agent, nor does it enter the company's network, meaning the scope of PCI DSS is vastly reduced.

James Barham, CEO of PCI Pal: "Even in this time of uncertainty, cybercriminals continue to perpetrate crimes in new and opportunistic ways. With our Rapid Remote deployment solution, organisations can move quickly and be assured their customers' sensitive payment information will remain secure, even as agents adjust to remote working."

"As a cloud-based, global secure payments provider, organisations have been looking to us to answer their compliance questions in these unprecedented times, fast! We have therefore created Rapid Remote to empower customers to gain access to our cutting edge, secure payment services at a pace of delivery previously unseen in our market. So not only are payments handled by remote working staff securely, but also within the requirements of PCI DSS. This latter point becomes all the more relevant with any potential longevity on the tail of national lockdowns and social distancing controls that might impact businesses.

"Rapid Remote very much complements what we are already doing with many of our Integrated Partners; a number of whom include global leaders in cloud telephony who are working closely with organisations worldwide to enable their contact centre operations to facilitate the changing working environments we are seeing today."

For more information on PCI Pal visit www.pcipal.com, call +44 207 030 3770 to arrange a demonstration or follow PCI Pal on Twitter.

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Notes to Editors:

About PCI Pal

PCI Pal® is the global provider of secure payment solutions. PCI Pal's cloud platform empowers organisations to take payments securely without bringing their environments into scope of PCI DSS and other card payment data security rules and regulations.

With the entire product portfolio served from PCI Pal's cloud environment, integrations with existing telephony, payment, and desktop environments are simple and light-touch, ensuring no degradation of service while achieving security and compliance.

PCI Pal has offices in London, Ipswich (UK) and Charlotte NC (USA). For more information visit www.pcipal.com or follow the team on Twitter: <https://twitter.com/PCIPAL>

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