

# UK's most and least reliable used cars revealed by What Car?

Submitted by: Performance Communications

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- Toyota Yaris voted as the UK's most reliable second-hand purchase, with BMW 1 Series the least reliable
- More than 18,000 owners rated their vehicles, aged between four and 10 years
- Japanese models dominate the reliability rankings
- Nearly one in three owners experienced a fault, with suspension issues most common
- To take part in the 2019 What Car? reliability survey, and the chance to win a £250 Amazon voucher, visit: [www.whatcar.com/reliability-survey](http://www.whatcar.com/reliability-survey)

The UK's most and least reliable used cars have been revealed, with the Toyota Yaris named as the country's best second-hand purchase, as part of new research by the UK's leading consumer champion and new car buying platform, What Car?

More than 18,000 drivers with vehicles aged between four to 10 years old took part in the study, rating how reliable their cars have been over the previous year, the type of problems they've encountered as well as whether they were fixed under warranty.

Japanese manufacturers dominate the top 10 table for most reliable vehicles, occupying seven out of the 10 positions. The Toyota Yaris was voted by owners as the UK's most reliable used purchase, with a 99.1% reliability rating. Only 9% of Yaris owners reported a fault with their vehicle to What Car?, with small electrical niggles most common. The Lexus CT and Audi Q3 came second and third.

At the other end of the reliability spectrum, the previous generation BMW 1 Series was voted as the least reliable motor in the UK, with a score of 40.1%. Nearly two-thirds of 1 Series owners said their vehicle suffered a fault, with battery and engine problems most common – and repairs costing up to £1,500. The Ford Kuga and Nissan Qashqai came second and third.

Across all vehicles, nearly a third of owners told What Car? their car had suffered a fault, with suspension issues most common. However, 22% of owners said the manufacturer picked up the repair bill under warranty.

Steve Huntingford, editor of What Car?, said: "Reliability is often at the forefront of any vehicle purchase. With nearly eight million used vehicles sold last year\*, there is huge scope for things to go wrong. By shining a light on the reliability of various makes and models, we hope to help buyers make the right decision when choosing their next used purchase."

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\*<https://www.smmf.co.uk/2019/02/used-car-sales-q4-2018/>  
About What Car?

What Car?, the UK's leading and most trusted car buying brand, has the magazine, a market-leading website and several established brand extensions. It has helped Britain's car buyers to make purchasing decisions for more than 40 years and its tests are widely regarded as the most trusted source of new car advice.

Whatcar.com is the UK's leading car buying website, offering trusted reviews and data on every new car. A winner of numerous awards and accolades, whatcar.com is recognised as one of the UK's leading consumer websites and attracts 1.7m unique users every month and over 13m monthly page impressions. The brand has seen major investment in its digital infrastructure as it develops a new ecommerce platform, allowing users to act on the trusted advice What Car? offers.

With a print circulation of 55,459, combined with its mobile and social reach, What Car? has more than 5.5 million monthly points of contact with its audience on the move, at work, at home and at the crucial point of sale. It is the top performing monthly on the UK newsstand in the motoring category.

#### About Target Price

Target Price is unique to What Car?. Every day a team of mystery shoppers goes out and haggles to find the best deals available across the UK. These are printed alongside What Car? reviews as well as on the What Car? New Car Buying platform to help drivers find the best deals.

The deals are based on a cash deal and do not include elements like finance incentives or trade in considerations. The deals change on a weekly basis.

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